

## **Policy on privacy**

This page deals with the management of this site with reference to personal data treatment of users. This information is given in accordance with the provisions made by D.L. 196/2003 art.13 named "Personal data treatment code" to the users interacting with the web services provided by "Care Service s.r.l. Unipersonale" accessible via computer starting with [www.care-service.it](http://www.care-service.it) which coincides with the official web site

The information is given only for the website "Care Service s.r.l. Unipersonale" and not for other websites that might be visited through a link. The information is inspired by Recommendation n. 2/2001 adopted by European Authorities for personal data protection with art.29 of policy n. 95/46/CE on 17 May 2001, in order to set minimum standards for personal data collection *on-line*, particularly, procedures, times and features of the information that the holder of data treatment have to supply to users when they link up to web pages, regardless of the reasons for the link.

## **The data treatment holder**

After visiting this web site, data relating to identified or identifiable persons may be treated. The "holder" of the treatment is "Care Service s.r.l. Unipersonale" located in Via Coriano, 58 BL. 34/F – 47924 Rimini (RN).

## **Person in charge of data treatment**

As provided for by D.L. 196/2003, art. 13, paragraph 1-letter f " When the holder appoints more than one person in charge ,at least one must be named, specifying the web site and the procedures to gain information about the updated lists of persons in charge." In order to comply with the law, the updated list of persons in charge is available. This information may be obtained via e-mail to [info@care-service.it](mailto:info@care-service.it) or via fax to +39 0541 - 308264.

## **Location of data treatment**

The treatment related to the services offered by this web site takes place in the premises of the Holder (VERIFY THAT THEY ARE NOT KEPT IN A DIFFERENT LOCATION) and is dealt with only by personnel working in the appointed technical Department, or by duly appointed casual maintenance workers. No data acquired through the web shall be disclosed or divulged.

All personal data supplied to the users making enquiries (brochures, leaflets, estimates, etc.) are only used to carry out the services required and are not disclosed to a third party.

## **Typology of data treated**

### *Surfing data*

The computer systems and the software procedures used for the working of this web site acquire, during normal operation, some personal data whose disclosure is implicit when using Internet communication protocols ( Internet domain and IP protocol, type of browser and operating system, date, time and presence on the web site, pages visited, possible search engine used to enter the web site).

It is a question of information not collected in order to be associated with identified users, but simply because of their own nature, could, through elaboration and associations with data held by a third party, enable the users to be identified.

IP addresses, domains, notations of addresses URI (Uniform Resource Identifier) of required resources, time of request, system used to contact the server, dimension of file, numerical code and other parameters related to the operating system, fall within this category. These data are only used for anonymous statistical purposes concerning the use and good working order of the web site and are erased immediately after processing. All information automatically collected may only be used by “**Care Service s.r.l. Unipersonale**” in order to ascertain possible responsibilities should a crime occur, for statistical purposes, for the improvement of the surfing and of the contents of the web site. Except in the event of the data being used to ascertain possible responsibilities, the **data is held no longer than seven days.**

#### *Data voluntarily supplied by the user*

Optional, voluntary and explicit sending of e-mails to this web site implies the acquisition of the sender's address ,necessary to answer enquiries, as well as further possible data included in the message. We would like to point out that all personal/business data included in the forms provided by [www.care-service.it](http://www.care-service.it) are protected by “**Care Service s.r.l. Unipersonale**” and used for the only purpose of answering the user's enquiries, supplying required information and contacting the user in connection with possible promotions and/or offers.

#### **Submission of personal data**

Apart from what has been specified in relation to surfing data, the user is free to supply the personal data required by the information forms to “**Care Service s.r.l. Unipersonale**”. The submission and permission for the treatment of data is necessary in order to make use of the services offered. The only consequence of no data submission is the impossibility to make use of the services offered by the site.

#### **Procedures for data treatment**

Personal data treatment is based on automatic procedures for the time strictly necessary to achieve the aim for which they were collected. Specific safety measures are adopted in order to prevent loss or illicit use of data. We wish to inform you, in order to supply a full service, of the presence of other links and web sites managed by other appointed persons. We decline all responsibility that may arise due to errors, contents, cookies, immoral and illegal publications, advertising, illegal banners or files caused or made available by web sites not managed by us.

#### **Disclosure of data**

Personal data may be disclosed to the following:

- Public Authorities, in compliance with European rules and regulations;
- Transferred abroad, subject to prior consent by the user and within the provisions made by art. 42 and 43 of D.L.196.

#### **Rights of parties concerned**

The parties concerned have the right, at any moment, to receive the confirmation of the existence of their data and to be made aware of their content and origin, to verify the correctness or apply for integration or updating, or for them to be rectified ([art. 7 del d.lgs. n. 196/2003](#) - quoted in full).

Based on rules stated on the above mentioned article, you have the right to apply for deletion, alteration of the data treated in violation of the law, as well as to object to the treatment of data for justified reasons. Any request may be submitted to the person responsible for data treatment.

With reference to the data treatment the user can exercise the right provided for by article 7 of D.L. 196/2003 , quoted hereafter in full:

*“1. The user has the right to be made aware of the existence of personal data concerning him, even if not yet registered, and to be informed of the same in an intelligible manner.*

*2. The user has the right to be informed about:*

- a) origin of the personal data;*
- b) purpose and conditions of the treatment;*
- c) the procedures used when treating data in a computerized manner;*
- d) identifying data of holder ,responsible and appointed representative as per article 5, paragraph 2;*
- e) subjects or category of subjects to whom the data may be disclosed or that may be informed as appointed representative in the territory.*

*3. The user has the right to obtain:*

- a) the updating, amendment or, when required, the integration of data;*
- b) the deletion, alteration of the data treated in violation of the law, including the storage of data collected and no longer necessary ;*
- c) the statements made in letters a) and b) have been made available, as regard to content ,about the persons to whom the data has been disclosed, except in the event of disproportion between the effort required and the right to be safeguarded.*

*4. The user has the right to object ,wholly or in part:*

- a) to the treatment of personal data for justified reasons, even if pertaining to the purpose of collection;*
- b) to the treatment of personal data for supplying adverting material, for direct sales or for carrying out market researches.*